

bizhub C3850/C3350

User's Guide Network Fax Functions



Table of contents

1 Internet Fax Function

2	Preparation for Internet Fax (For Administrators)			
	2.1	Preparation flow	2-2	
	2.2	Operations required to use this function		
		Checking a LAN cable for connection		
		Checking the network settings Configuring the Internet fax environment		
		Registering TTI		
		Setting the date and time for the machine		
	2.3	Option settings		
	2.0	Registering a frequently used destination		
		Registering a subject and text of the successfully received E-mail message		
		Using SMTP authentication		
		Using POP Before SMTP authentication		
		Using an SSL/TLS communication		
3	How 1	to Send		
	3.1	Sending (basic operation flow)	3-2	
	3.2	Recalling a program for sending	3-4	
		Program		
		Registering a program		
		Recalling a program for sending		
	3.3	Specifying a destination		
		Selecting a destination from Favorites		
		Selecting a destination from Address Book		
		Selecting a destination from the history		
	3.4	Option settings for fax TX		
	3.4.1	Basic option settings		
	0.4.1	Specifying the size of the original to be scanned ([Scan Size])		
		Specifying the resolution to scan the original ([Resolution])		
		Scanning both sides of an original ([Simplex/Duplex])		
		Changing the file name ([E-mail Settings])	3-10	
	3.4.2	Specifying the method to scan the original	3-11	
		Scanning a long original ([Long Original])		
		Specifying a binding position ([Binding Position])		
		Scanning a number of originals in several batches ([Separate Scan])	3-11	
	3.4.3	Adjusting quality/density		
		Selecting the appropriate image quality level for the contents of the original ([Original Type])		
		Adjusting the density of the original to be scanned ([Density])	3-12	
		([Background Removal])	3-12	
		Sharpening the border between texts ([Sharpness])	3-12	
	3.4.4	Viewing the current settings		
4				
4	How 1	to Receive a Fax		
		Receiving a fax automatically		
		Receiving a fax manually	4-2	

5 Receiving Options

Adding the received date and time for printing ([Footer Position])	5-2
Operations required to use this function (for administrators)	5-2
Forwarding a received fax to another destination (Forward TX)	5-3
Operations required to use this function (for administrators)	5-3
Saving a received fax to memory without printing (Memory RX)	5-4
Memory RX	5-4
Operations required to use this function (for administrators)	5-4
Printing or deleting a received fax	5-4
Downloading a received fax	5-5
Stopping fax printing at night (Night RX)	5-6
Night RX	5-6
Operations required to use this function (for administrators)	5-6
Printing a fax on both sides ([Duplex Print (RX)])	5-7
Configuring the fax print settings (for administrators)	5-8
Default print settings	5-8
Splitting a custom size (portrait) fax for printing ([Print Separate Fax Pages])	
	Adding the received date and time for printing ([Footer Position]) Reception information Operations required to use this function (for administrators) Forwarding a received fax to another destination (Forward TX) Operations required to use this function (for administrators) Saving a received fax to memory without printing (Memory RX) Memory RX Operations required to use this function (for administrators) Printing or deleting a received fax Downloading a received fax Stopping fax printing at night (Night RX) Night RX Operations required to use this function (for administrators) Printing a fax on both sides ([Duplex Print (RX)]) Duplex Print (RX) Operations required to use this function (for administrators) Configuring the fax print settings (for administrators) Default print settings Fixing the print paper size ([Print Paper Size]) Fixing the print paper tray ([Tray Selection for RX Print]) Splitting a custom size (portrait) fax for printing ([Print Separate Fax Pages])

6 Printing a Fax Report

7 Index

Internet Fax Function

1 Internet Fax Function

Internet fax is a function used to send and receive faxes via the intranet and Internet.

The same network as the one used by the computers is used to transmit faxes. Therefore, you can send and receive faxes to/from distant locations without having to worry about high communication costs or sending a large number of pages.

The following describes the precautions for using the Internet Fax.

- To use the Internet fax function, optional units must be installed except in certain regions.
- For bizhub C3850: The optional Fax Kit FK-512 and Mount Kit MK-738 are required, excluding models used in North America.
- For bizhub C3350: The optional Fax Kit FK-512 and Mount Kit MK-738 are required.
- Internet faxes are sent or received via E-mail. Prepare a dedicated Internet fax E-mail address for this
 machine.
- Connect this machine to a network that is capable of sending and receiving E-mail massages.
- A file may be damaged depending on network conditions. Be sure to check that the file(s) is not damaged.
- Even if "----" is displayed in the result column of the TX result screen or Activity Report, an E-mail may not reach the receiver side due to a problem on the Internet route."----" indicates that normal communication has been established up to the server.
- Only an A4-size original can be sent and received by this machine.
- If color or gray scale data is received, they will be discarded.

Preparation for Internet Fax (For Administrators)

2.1 Preparation flow

2

2 Preparation for Internet Fax (For Administrators)

2.1 Preparation flow

Connecting this machine to the network

- Checking a LAN cable for connection
- Checking the network settings
 - → Check that an IP address is assigned to this machine.



Setting up the environment to send and receive Internet fax

- Configuring the Internet fax environment
 - → Enable the Internet fax function. In addition, specify the information of this machine and settings required to send and receive E-mail.
- Registering TTI
 - → Register the machine name, company name, etc. to be printed on faxes.
- Setting the date and time for the machine
 - → Set the date and time on this machine to be printed on sent and received faxes.



Configuring the machine to suit your environment

- Registering a frequently used destination
 - → This will save you from having to enter a destination each time you send data.
- Registering a subject and text of the successfully received E-mail message
 - → Registering a subject and text of an E-mail message will save you the trouble of entering this information each time you send a fax.
- Using SMTP authentication
 - → This machine supports SMTP authentication. If SMTP authentication is installed in your environment, configure its setting.
- Using POP Before SMTP authentication
 - → This machine supports POP before SMTP authentication. If POP before SMTP authentication is installed in your environment, configure its setting.
- Using an SSL/TLS communication
 - → This machine supports SMTP over SSL and Start TLS. If a communication with an E-mail server is encrypted using SSL in your environment, configure its setting.
- Checking fax reception
 - → You can check that the fax has been received via the message received from the recipient machine. (In normal circumstances, you can use this function by default.)



Preparation finished

2.2 Operations required to use this function

Checking a LAN cable for connection

Check that a LAN cable connected to the network is connected to the LAN port of this machine.

Checking the network settings

Print out the Configuration Page, then check that an IP address is assigned to this machine.

To print out the Configuration Page, select [Utility] - [User Settings] - [Printer Settings] - [Print Reports] - [Configuration Page].

Reference

If no IP address is assigned to this machine, you will need to configure the network. For details, refer to Chapter 4 "Initial Settings of This Machine" in [Quick Start Guide].

Configuring the Internet fax environment

Enable the Internet fax function. In addition, specify the information of this machine and settings required to send and receive E-mail.

For details on the setting procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Registering TTI

Register the machine name, company name, etc. to be printed on faxes.

To configure settings: [Utility] - [Administrator Settings] - [Fax Settings] - [Header Information] - [Sender]

Setting the date and time for the machine

Set the date and time on this machine to be printed on sent and received faxes.

To configure settings: [Utility] - [Administrator Settings] - [System Settings] - [Date & Time Settings]

Reference

If an NTP (Network Time Protocol) server is used to set the time, the date and time on this machine can be adjusted automatically. For details, refer to Chapter 1 "Using Web Connection" in [User's Guide Applied Functions].

2.3 Option settings

2.3 Option settings

Registering a frequently used destination

Registering a frequently used E-mail address to this machine as a destination will save you from having to enter it each time you send an e-mail.

An Internet fax destination can only be registered using **Web Connection**. For details on the registration procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Registering a subject and text of the successfully received E-mail message

When the recipient machine receives an Internet fax, the fax is printed, then the document that notifies the successful reception of the E-mail message (successful reception E-mail) is printed. This document contains the subject and text that are specified when the fax is sent from this machine.

Pre-register multiple preset text for the subject and fixed message text of an E-mail; you can use them depending on destinations.

For details on the registration procedure, refer to Chapter 1 "Using Web Connection" in [User's Guide Applied Functions].

Using SMTP authentication

This machine supports SMTP authentication. If SMTP authentication is installed in your environment, configure its setting.

For details on the setting procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Using POP Before SMTP authentication

This machine supports POP before SMTP authentication. If POP before SMTP authentication is installed in your environment, configure its setting.

For details on the setting procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Using an SSL/TLS communication

This machine supports SMTP over SSL and Start TLS. If a communication with an E-mail server is encrypted using SSL in your environment, configure its setting.

The method of configuring the setting is explained using **Web Connection**. For details, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Checking fax reception

Configure the settings for requesting or responding to the result of sent and received Internet faxes, and the setting regarding the exchange of capability information between machines. (In normal circumstances, you can use this function by default.)

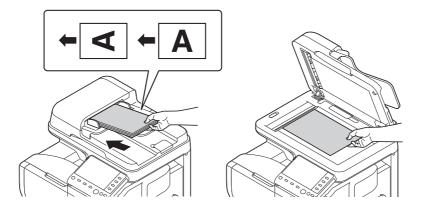
For details on the setting procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

3 How to Send

3 How to Send

3.1 Sending (basic operation flow)

1 Load the original.



2 Tap [Fax].

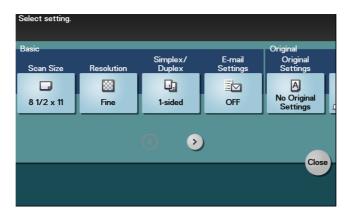


- 3 Specify the destination E-mail address.
 - → For details on how to specify a destination, refer to page 3-7.
 - → Fax broadcasting can be performed by specifying multiple destinations.



3.1

4 Tap [Application], then configure fax option settings.



- → Only an A4-size original can be sent by this machine. Specify the original size before scanning the original. For details on how to specify the original size, refer to page 3-10.
- → For details on configuring option settings, refer to the respective columns of the following table.

Purpose	Reference
To configure basic options such as original size and resolution	page 3-10
To specify the method to scan the original	page 3-11
To adjust the image quality or density depending on the contents of the original page 3-1	

5 Press the Start key.

- → Tap [Check Settings] before sending data, and check the specified destination and settings if necessary.
- → To redo operations for specifying destinations or option settings, press Reset.
- → If you press the **Stop** key while scanning the original, scanning stops. To cancel scanning the original, delete inactive jobs from the Job screen.



Sending starts.



Tips

- When an Internet fax is sent, the TX result report is printed. With the TX result report, you can check for successful fax transmission.
- When the recipient machine receives an Internet fax, an MDN message that provides notification of successful reception is printed on this machine. You can check whether or not the fax has been successfully received by reading the MDN message.

Related setting

- You can change the defaults of fax sending options to suit your environment.
 To configure settings: [Utility] [User Settings] [Scan/Fax Settings] [Default Fax Settings]
- If necessary, you can change the default of the Fax screen.
 To configure settings: [Utility] [User Settings] [Custom Display Settings] [Scan/Fax Settings] [Fax Default Tab] (default: [Favorites]).

3.2 Recalling a program for sending

Program

Program is a function used to register a combination of frequently used option settings and destination information as a recall key.

When you register a program, you can recall a combination of option settings and destination information with a single key action on the main screen.

Registering a program

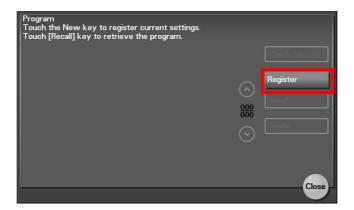
You can register up to 400 programs.

If 400 programs have already been registered, delete unnecessary programs before registering a new program.

- ✓ To register a program, you must register the address book in advance. For details on how to register a destination, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].
- 1 Tap [Fax].
- 2 Tap [Application], then configure scan option settings.
 - → The settings configured here are registered as a program.
- 3 Tap [Program].



4 Tap [Register].



5 Enter the program name and destination, then tap [OK].



Settings	Description
[Name]	Enter the program name (using up to 72 bytes).
[Dest.]	Select the desired destination from Address Book or Group registered in this machine. Only one destination can be specified.

Reference

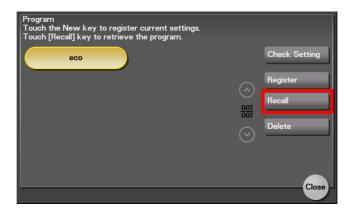
You can also use **Web Connection** to register a program. For details, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Recalling a program for sending

- 1 Load the original.
- 2 Tap [Fax].
- 3 Tap [Program].



4 Select the program you want to recall, and tap [Recall].
The registered content of the program is applied.



- 5 Press the Start key.
 - → Tap [Check Setting] before sending data, and check the specified destination and settings if necessary.
 - → To redo operations for specifying destinations or option settings, press **Reset**. Sending starts.

3.3 Specifying a destination

Selecting a destination from Favorites

Select a destination registered on this machine. Tapping [Favorites] displays the destinations registered in Favorites. You can send data by broadcast transmission if you select multiple destinations.



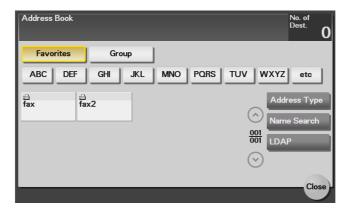
Item	Description	
:::	Switches the destination list to the button or list view.	
	Enlarges or reduces the destination display area. Displayed when the number of destination keys is so large that they cannot be displayed on one screen.	
Scroll keys	Scrolls the destination display area. Displayed when the number of destination keys is so large that they cannot be displayed on one screen.	

Reference

An Internet fax destination can only be registered using **Web Connection**. For details on the registration procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Selecting a destination from Address Book

Tapping [Addr. Book] displays the address book. From the address book, select a destination registered on this machine. You can send data by broadcast transmission if you select multiple destinations.



Specify the index or address type assigned to the registered destination to narrow down the destinations to be displayed in the address book.

Item	Description
[Favorites]	Displays the destinations registered in Favorites when registering a destination.

Item	Description
[Group]	Displays group destinations.
[Address Type]	Narrow down destinations by the type of the registered destination.
[Name Search]	Searches for the specified destination using its registration name.

Reference

An Internet fax destination and group destination can only be registered using **Web Connection**. For details on the registration procedure, refer to Chapter 2 "Configuring the Operating Environment of This Machine" in [User's Guide Applied Functions].

Directly entering data

Tap [Direct Input] - [Internet Fax], then enter the E-mail address as the destination.

In [Receiver RX Ability], specify the specifications (compression type and resolution) of original data that is compatible with the destination device.

When specifying multiple destinations, tap [Next Dest.]; you can add up to five destinations.



Related setting (for the administrator)

You can specify whether or not to allow the user to directly enter a destination.

To configure settings: [Utility] - [Administrator Settings] - [Security Settings] - [Security Details] - [Manual Destination Input] (default: [Allow]).

Selecting a destination from the history

Tap [Others] - [Job History] to select a destination from the transmission history.

The history shows the latest five destinations. If necessary, multiple destinations can be selected from the history.





If a registered destination is edited or the Main Power Switch is turned off and on, history information is deleted.

3.4 Option settings for fax TX

3.4.1 Basic option settings

Specifying the size of the original to be scanned ([Scan Size])

To display: [Application] - [Basic] - [Scan Size] Select the size of the original to be scanned.



Only an A4 size is available for the original size.

Specifying the resolution to scan the original ([Resolution])

To display: [Application] - [Basic] - [Resolution]
Select a resolution at which to scan the original.

Scanning both sides of an original ([Simplex/Duplex])

To display: [Application] - [Basic] - [Simplex/Duplex]

Select the surface of the original to be scanned.

Settings	Description
[1-sided]	Tap this button to scan a single side of original.
[2-sided]	Tap this button to scan both sides of the original.

Changing the file name ([E-mail Settings])

To display: [Application] - [Basic] - [E-mail Settings]

Change the file name of the scanned original. In addition, you can change the subject and body that is printed in the successfully received E-mail message.

Settings	Description
[File Name]	If necessary, you can rename a file of the scanned original (using up to 30 characters).
[Subject]	If necessary, you can change the subject of an E-mail (using up to 64 characters). If fixed subject phrases are registered in Web Connection , you can select a subject from those registered. "Message from (Device name)" is displayed by default.
[From]	Displays the E-mail address you specified in [Utility] - [Administrator Settings] - [Administrator/Machine Settings] - [Input Machine Address] - [E-mail Address].
[Body]	If necessary, you can enter the message text of an E-mail (using up to 256 characters). If fixed message text phrases are registered in Web Connection , you can select the desired message text from those registered. The text area is blank by default.

Related setting

The subject and message text of an E-mail can only be registered in **Web Connection**. For details, refer to Chapter 1 "Using Web Connection" in [User's Guide Applied Functions].

3.4.2 Specifying the method to scan the original

Scanning a long original ([Long Original])

To display: [Application] - [Original] - [Original Settings] - [Long Original]

Select this option to load an original of which the feeding direction is longer than the standard size (legal). You can send an original that has up to 39-3/8 inches (1000 mm) in length.

Specifying a binding position ([Binding Position])

To display: [Application] - [Original] - [Original Settings] - [Binding Position]

When scanning a 2-sided original, select the original binding position to prevent the binding positions from being reversed between the front and rear faces.

Settings	Description
[Auto]	Automatically configures the binding position of the original. When the long side of the original is 11-11/16 inches (297 mm) or less, the binding position is set to the long edge of the paper. When the long side of the original exceeds 11-11/16 inches (297 mm), the binding position is set to the short edge of the paper.
[Left Bind]	Select this option when the binding position is set to the left of the original.
[Top Bind]	Select this option when the binding position is set to the top of the original.

Scanning a number of originals in several batches ([Separate Scan])

If the number of original sheets is so large that they cannot be loaded into the **ADF** at the same time, you can load them in several batches and handle them as one job.

In [Separate Scan], you can switch between the ADF and Original Glass to scan the originals.

1 Load the original.

NOTICE

Do not load more than 50 sheets at a time into the original tray, and do not load the sheets up to the point where the top of the stack is higher than the ▼mark. Doing so may cause a paper jam involving the originals, damage the originals, and/or cause an **ADF** failure.

- Zap [Application] [Original] [Separate Scan], then set to [ON].
- 3 Press the **Start** key.

The original is scanned.

- 4 Load the next original, then press the Start key.
 - → Press [Change Settings] to change the option settings according to the new original if necessary.
- 5 Repeat Step 4 until all originals have been scanned.
- After all original pages have been scanned, tap [Finish].
 Sending starts.

3.4.3 Adjusting quality/density

Selecting the appropriate image quality level for the contents of the original ([Original Type])

To display: [Application] - [Quality/Density] - [Original Type]

Select the appropriate setting for the original to scan it at the optimal image quality level.

Settings	Description
[Text]	Tap this button to scan an original, which consists mostly of text, at the optimum image quality level. This function sharpens the edges of each character, creating easy-to read images.
[Text/Photo]	Tap this button to scan an original, which consists of text and photos, at the optimum image quality level. This function sharpens the edges of the text, and reproduces smoother photos.
[Photo]	Tap this button to scan an original that consists of only photos at the optimum image quality level.

Adjusting the density of the original to be scanned ([Density])

To display: [Application] - [Quality/Density] - [Density]

Scan originals by adjusting the density according to the original.

Adjusting the background density of the original to be scanned ([Background Removal])

To display: [Application] - [Quality/Density] - [Background Removal]

Adjust the background density of an original with the colored background such as newspaper or an original made with recycled paper.

Sharpening the border between texts ([Sharpness])

To display: [Application] - [App] - [Sharpness]

Sharpen the edges of images to improve legibility. Smoothen the rough contours of images or sharpen blurred images.

3.4.4 Viewing the current settings

Tapping [Check Settings] displays a list of specified destinations. You can reconfirm the specified destinations and settings before sending data.

Settings	Description
[Destination]	 Displays a list of specified destinations. When you tap [Address Details], you can view detailed information of the selecting destination. When you tap [C], you can delete the selected destination.
[Setting Details]	Displays details of transmission settings.



4 How to Receive a Fax

Receiving a fax automatically

The machine automatically inquires the mail server for fax reception status at a predetermined interval (default: 15 minutes). If any fax is received successfully, the machine receives and prints the message.



- Only an A4-size original can be received by this machine. If data of another size is received, it results in an error, and an error report is printed out.
- If color or gray scale data is received, they will be discarded.

Reference

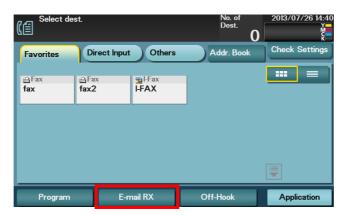
You can skip printing and forcibly save the received fax to the memory of this machine. This prevents fax data from being stolen or lost after being printed, and only the necessary fax(es) will be printed. For details, refer to page 5-4.

Received faxes can be forwarded to a pre-specified destination. They can be converted to computer-compatible files for management. For details, refer to page 5-3.

Receiving a fax manually

The user manually inquires the mail server for fax reception status.

Tap [E-mail RX] to request information from the mail server, and receive and print a fax receipt message, if any.





- Only an A4-size original can be received by this machine. If data of another size is received, it results in an error, and an error report is printed out.
- If color or gray scale data is received, they will be discarded.

Reference

To configure a setting for receiving an Internet fax, use **Web Connection**. For details, refer to [E-mail RX (POP)] of Chapter 1 "Using Web Connection" in [User's Guide Applied Functions].

Receiving Options

5 Receiving Options

5.1

5.1 Adding the received date and time for printing ([Footer Position])

Reception information

Reception information contains the date and time of fax reception, the number assigned according to the order of reception (reception number), and page number.

Reception information is added if necessary when a document is printed.

Operations required to use this function (for administrators)

To print reception information, the following settings are required.

 Select [Utility] - [Administrator Settings] - [Fax Settings] - [Header/Footer Position] - [Footer Position], then specify the position to print reception information (default: [OFF]).

5.2 Forwarding a received fax to another destination (Forward TX)

Forward TX

Forward TX is a function that transfers a received fax to a pre-specified destination (fax, E-mail, or Internet fax destination).

Received faxes can be converted to files that can be handled by a computer, which saves printing costs.



- The file type when a fax is forwarded to an E-mail or Internet fax destination is TIFF.
- When you have received an Internet fax document with resolution 300 × 300 dpi, you cannot forward it to the desired fax destination. In this case, forward processing fails, and the document is printed on this machine
- Forward TX cannot be used together with the following functions.
 Memory RX, PC-Fax RX, TSI Routing, Night RX

Operations required to use this function (for administrators)

To use Forward TX, the following settings are required.

- Select [Utility] [Administrator Settings] [Fax Settings]-[Function Settings] [Forward TX Setting] [Enable Settings], then enable the Forward TX function (default: [OFF]).
- Select [Utility] [Administrator Settings] [Fax Settings]-[Function Settings] [Forward TX Setting] [Forward Dest.], then register the forward destination.
- Select [Utility] [Administrator Settings] [Fax Settings] [Function Settings] [Forward TX Setting] [Output Method], then specify whether or not to print the forwarded fax on this machine (default: [Forward & Print (If TX Fails)]).

5.3 Saving a received fax to memory without printing (Memory RX)

Memory RX

5.3

Memory RX is a function that saves a received fax in memory of this machine without printing it.

You can check the contents of incoming faxes and print only the required ones, thereby reducing printing costs. This prevents fax data from being stolen or lost after being printed. Because the security is enhanced, you can handle important fax data securely.



The Memory RX function cannot be used together with the following functions. Forward TX, PC-Fax RX, TSI Routing , Night RX

Operations required to use this function (for administrators)

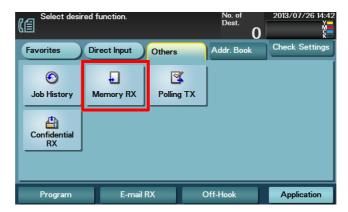
To use Memory RX, the following settings are required.

Select [Utility] - [Administrator Settings] - [Fax Settings] - [Function Settings] - [Memory RX Setting] to
enable the Memory RX function, then specify the password to access the received fax (default: [OFF]).

Printing or deleting a received fax

A received fax can be printed or deleted by accessing the Memory RX folder.

- 1 Tap [Fax].
- 2 Tap [Others] [Memory RX].



- 3 Enter the password to access the received fax, then tap [OK].
 - → If no password is specified, proceed to Step 4.
- 4 Select a fax to print, then tap [Print].
 - → Tap [Delete] to delete the selected fax. Printing starts.



The printed fax is erased from the memory.

Downloading a received fax

5.3

Using **Web Connection**, you can download a received fax to your computer. In addition, you can print or delete a fax and view detailed information.

- Access to the **Web Connection** using the Web browser.
 - → Enter the IP address of this machine in the URL field of the Web browser, then press the Enter key on the keyboard.
 - http://<IP address of this machine>/
- 2 Log in with the account of a public user or registered user.
 - → You can also log in with the administrator account to perform the same operation.
- 3 In the [Storage] tab, click [PC-Fax].
- 4 Enter the password to access the received fax, then tap [OK].
 - → If no password is specified, proceed to Step 5.

This displays a list of faxes saved in memory.

- 5 Click [Copy] in the column of the fax to be downloaded.
 - → Clicking a thumbnail or file name displays detailed information of the selected file.
 - → If you click [Print], you can print out the selected file.
 - → Click [Delete] to delete the selected file.

Downloading starts.

Reference

For details on how to use **Web Connection**, refer to Chapter 1 "Using Web Connection" in [User's Guide Applied Functions].

5.4 Stopping fax printing at night (Night RX)

Night RX

Night RX is a function that prohibits printing of faxes that are received in the pre-specified nighttime zone.

Faxes received in the night time zone are collectively printed after the specified night time zone has been elapsed.



Night RX cannot be used together with the following functions: Memory RX, Forward TX, TSI Routing, PC-Fax RX

Operations required to use this function (for administrators)

To use Night RX, the following settings are required.

- Select [Utility] [Administrator Settings] [Fax Settings]-[Function Settings] [Nighttime RX Settings] [Night Fax RX Print], then enable the Night RX function (default: [OFF]).
- Select [Utility] [Administrator Settings] [Fax Settings]-[Function Settings] [Nighttime RX Settings] [Night RX Start Time], then specify the time to start the night time zone.
- Select [Utility] [Administrator Settings] [Fax Settings] [Function Settings] [Nighttime RX Settings]
 [Night RX End Time], then specify the time to end the night time zone.

5.5 Printing a fax on both sides ([Duplex Print (RX)])

Duplex Print (RX)

5.5

An original is printed on both sides of paper when multi-page fax is received. This can reduce the paper consumption.

Operations required to use this function (for administrators)

To use Duplex Print (RX), the following settings are required.

Select [Utility] - [Administrator Settings] - [Fax Settings] - [TX/RX Settings] - [Duplex Print (RX)], then enable the Duplex Print (RX) function (default: [OFF]).

5.6 Configuring the fax print settings (for administrators)

Default print settings

A received fax is printed according to the following conditions depending on the page size of the fax.

A standard-size fax, such as A4, is printed on the same standard size paper as the received fax while being slightly reduced in size (default: 96%).

For faxes that are longer in the longitudinal direction than the standard size, the optimal paper size is determined based on the width and length of the fax, and printed on paper of the same size. If the optimal size paper is not available, the fax is printed on paper of a similar size.



5.6

If necessary, you can change the reduction ratio that is used when printing a fax.

To configure settings: [Utility] - [Administrator Settings] - [Fax Settings] - [TX/RX Settings] - [Reduction Ratio] (default: 96%)

Fixing the print paper size ([Print Paper Size])

You can always print on the specified size of paper irrespective of the paper size of the received fax.

If the specified print paper size is smaller than the size of the received fax, the fax is reduced to the size of the print paper.

To fix the print paper size, the following settings are required.

Select [Utility] - [Administrator Settings] - [Fax Settings] - [TX/RX Settings] - [Print Paper Size], then
specify the print paper size (the default varies depending on your region).

Fixing the print paper tray ([Tray Selection for RX Print])

You can always print on the paper loaded into the specified tray irrespective of the paper size of the received fax.

If the size of the paper in the specified tray is smaller than the size of the received fax, the size of the fax is reduced to the size of the paper in the tray.

To fix the print paper tray, the following settings are required.

 Select [Utility] - [Administrator Settings] - [Fax Settings] - [TX/RX Settings] - [Tray Selection for RX Print], then specify the paper tray (default: [Auto]).



- If the tray is specified in [Tray Selection for RX Print], the setting for [Print Paper Size] is ignored ([Print Paper Selection] is automatically switched to [Auto Select]).
- If [Reduction Ratio] is set to 100% (Full Size), [Tray Selection for RX Print] is compulsory switched to [Auto].

Splitting a custom size (portrait) fax for printing ([Print Separate Fax Pages])

For faxes that are longer in the longitudinal direction than the standard size, the print size is not reduced, however the area that cannot be fitted to a standard size is printed on the subsequent page.

To use Print Separate Fax Pages, the following settings are required.

 Select [Utility] - [Administrator Settings] - [Fax Settings] - [TX/RX Settings] - [Print Separate Fax Pages], then enable the Print Separate Fax Pages function (default: [OFF]).



- If [Reduction Ratio] is set to 100% (Full Size), [Print Separate Fax Pages] is compulsory switched to [OFF], and the area that cannot be fitted on a standard size sheet is not printed at all.
- If [Duplex Print (RX)] is [ON], you cannot use [Print Separate Fax Pages].

6 Printing a Fax Report

6 Printing a Fax Report

The following types of fax reports are available. Reports are printed automatically if certain conditions are satisfied, or printed manually.

Report name	Description
Activity Report	This report contains results of sent and received faxes. A total of 100 faxes are recorded on separate pages for send and received. The activity report is automatically printed. In addition, records containing only transmission or reception faxes can be printed as required. By default, the report is automatically printed for every 100 communications.
TX Result Report	This report contains the results of fax transmission. By default, the report is automatically printed when a transmission has failed.
Broadcast Report	This report contains results of faxes sent by broadcast. By default, the report is automatically printed upon completion of the broadcast transmission.
Internet Fax RX Error Report	This report contains the date and time and cause when the machine has failed to receive an Internet fax. By default, the report is automatically printed when the machine fails to receive an Internet fax.
Print MDN Message	A report that notifies of an Internet fax reception by the recipient machine. By default, reports are automatically printed when an MDN (Message Disposition Notifications) message is received.
Print DSN Message	A report that notifies of an Internet fax reception by the recipient mail server. Reports are automatically printed when a DSN (Delivery Status Notifications) message is received. By default, reports are not printed automatically.
E-mail Message Body	A report that notifies of successful receipt of an Internet fax by the recipient machine, which is printed subsequent to reception. Reports are printed if the message (subject/text) is attached to the Internet fax. By default, reports are automatically printed.
Job Settings List	This list contains the details of [Fax Settings].



The Activity Report contains the sending and receiving results of both fax and Internet fax. This report cannot be printed out only for Internet fax.

The following items are only for Internet fax:

- Communication time: Fixed to "--: --".
- Result column: The following information is described depending on the communication result.
 - "-": Indicates that a fax transmission has succeeded up to the E-mail server.
 - "OK": Indicates that a fax has normally reached the recipient (only when an MDN or DSN response has been received).
 - "NG": Indicates that a communication error has occurred.
 - "MDN-ER": Indicates that the machine has failed to receive an MDN response.
 - "DSN-ER": Indicates that the machine has failed to receive a DSN response.

Related setting (for the administrator)

You can change printing conditions of various fax reports if necessary.

To configure settings: [Utility] - [Administrator Settings] - [Fax Settings] - [Report Settings]

7 Index

7 Index

В	
Background Removal	3-12
Binding Position	3-11
Body	3-10
D	
Density	3-12
Duplex Print (RX)	
E	
E-mail Reception	4-2
F	
File NameForward TX	
I	
Internet Fax	
How to Send	3-2
Overview	
Preparation	2-2
L	
Long Original	3-11
M	
Memory RX	5-4
N	
Night RX	5-6
0	
	0.40
Original Size	
Original Type	3-12
P	
Print Setting	5-8
Program	
Recalling	3-5
Register	3-4
R	
Reception	4-2
Reception information	5-2
Report	6-2
Resolution	3-10
S	
Scan Size	3-10
Separate Scan	3-11
Settings	3-10
Sharpness	
Simplex/Duplex	
Specifying a destination	
Address Book Direct Input	
Favorites	

History	3-8
Subject	3-10



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