

PRODUCT BULLETIN NO. 3128

END-OF-SUPPORT ANNOUNCEMENT FOR THE CISCO IP PHONE POWER CUBE 2 IN FAVOR OF THE CISCO IP PHONE POWER CUBE 3

Cisco Systems® announces the end-of-sale dates for the Cisco® IP Phone Power Cube 2 in favor of the Cisco IP Phone Power Cube 3. The last day to order the affected product is October 14, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until November 1, 2010.

Table 1 describes the end-of-support milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco IP Phone Power Cube 3 because it provides better support for phones that draw higher wattages, such as the Cisco IP Phones 7971G-GE and 7985G, and is backward-compatible with all Cisco IP phones supported by Cisco IP Phone Power Cube 2. Table 3 provides relevant information for migrating to the replacement product.

Table 1. End-of-Support Milestones and Dates for Cisco IP Phone Power Cube 2 in Favor of Cisco IP Phone Power Cube 3

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end of support of a product is distributed to the general public.	September 29, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 14, 2005
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	November 1, 2006
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 1, 2006
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	November 1, 2009
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 1, 2010

Table 2. Product Part Numbers Affected by This Announcement

End-of-Support Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CP-PWR-CUBE-2	Cisco IP Phone Power Cube 2	CP-PWR-CUBE-3	Cisco IP Phone Power Cube 3
CP-PWR-CUBE-2=	Spare Cisco IP Phone Power Cube 2	CP-PWR-CUBE-3=	Spare Cisco IP Phone Power Cube 3

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco IP Phone Power Cube 2 is the Cisco IP Phone Power Cube 3 (Table 3).

Table 3. Product Comparisons

Feature	Cisco IP Phone Power Cube 2	Cisco IP Phone Power Cube 3
Support for Cisco IP Phones 7902G, 7905G, 7910G, 7910G+SW, 7912G, 7914=, 7940G, 7960G, and 7970G	Yes	Yes
Support for Cisco IP Phones 7971G-GE and 7985G	No	Yes

FOR MORE INFORMATION

For more information about the Cisco IP Phone Power Cube 3, contact your local Cisco account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod end of life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice



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